

Job Posting

Position Title: 50/50 Seller
Department: Guest Experience
Status: Part-time, hourly
Reports to: Manager, Guest Experience
Location: Langley Events Centre
Hourly Rate: \$19.25

Organization Overview:

Ten Feet Sports and Entertainment Ltd. (TFSE) manages and operates Langley Events Centre (LEC), a prominent home of participation and spectator opportunities in sports, entertainment, and events in B.C. We are dedicated to recruiting, hiring, and developing individuals with the skills, experience, and passion to contribute to the continued success and growth of our organization in one of the most unique and exciting employment environments available.

LEC Overview:

Located within the Township of Langley's developing Arts, Sports, and Entertainment District, LEC features an arena bowl (5,276 seats for hockey), banquet hall, triple gymnasium (2,000 seats), double gymnasium (1,000 seats), fieldhouse, meeting rooms, dedicated gymnastics facility, retail, sport medicine, and sport organization offices, all next to the adjoining Willoughby Community Park. This unique multi-purpose and simultaneous event facility proudly hosts International, National, Provincial, Regional, and local community championships and events. Inspired by World Class facilities throughout North America, the LEC strives to provide a first-class experience for amateur and professional participants and spectators alike.

Position Overview:

Reporting to the Manager, Guest Experience, the 50/50 Seller will be friendly, outgoing, and strive to enhance our customers' experiences while at Langley Events Centre. They will be responsible for 50/50 sales during events and will need to be vocal and enthusiastic. This position is entirely event driven and as a result we require evening, weekend and some holiday availability.

Primary Duties and Responsibilities:

- Provide excellent customer service to all guests to LEC
- Answer questions related to the event(s) and/or the building
- Become proficient with LEC electronic 50/50 selling equipment
- Have a clear understanding of draws and licenses related to the event
- Handle electronic payments accurately
- Display responsible work habits
- Engage with customers in a friendly and outgoing manner
- Other duties as assigned

Skills and Abilities:

- Become proficient in all aspects of Langley Events Centre, its emergency procedures, and its home teams
- Excellent customer service skills
- Team oriented
- Quick thinking and 'can-do' attitude
- Ability to work independently with minimal supervision
- Physically able to carry out the duties of the position
- Fully proficient in spoken and written English with a second language considered an asset

**Qualifications:**

- Willingness to complete a Police Information Check required
- Valid Basic First Aid, CPR-C, and AED Certification, or equivalent will be required to be maintained during employment
- Must be 19 years of age or older
- Customer service experience an asset

HOW TO APPLY:

Interested individuals are asked to submit a resume and cover letter detailing your skills and experience via email: careers@tfse.ca.

This position will remain open until filled. We thank all applicants for their interest, however only those selected for an interview process will be contacted.