

Job Posting

Position Title: Concession Worker 2
Department: Food and Beverage
Status: Part-time, hourly
Reports to: Senior Manager, Food and Beverage Operations
Location: Langley Events Centre
Hourly Rate: \$18.25

Organization Overview:

Ten Feet Sports and Entertainment Ltd. (TFSE) manages and operates Langley Events Centre (LEC), a prominent home of participation and spectator opportunities in sports, entertainment, and events in B.C. We are dedicated to recruiting, hiring, and developing individuals with the skills, experience, and passion to contribute to the continued success and growth of our organization in one of the most unique and exciting employment environments available.

LEC Overview:

Located within the Township of Langley's developing Arts, Sports, and Entertainment District, LEC features an arena bowl (5,276 seats for hockey), banquet hall, triple gymnasium (2,000 seats), double gymnasium (1,000 seats), fieldhouse, meeting rooms, dedicated gymnastics facility, retail, sport medicine, and sport organization offices, all next to the adjoining Willoughby Community Park. This unique multi-purpose and simultaneous event facility proudly hosts International, National, Provincial, Regional, and local community championships and events. Inspired by World Class facilities throughout North America, the LEC strives to provide a first-class experience for amateur and professional participants and spectators alike.

Position Overview:

Reporting to the Senior Manager, Food and Beverage Operations, the Concession Worker 2 will provide excellent customer service to LEC guests through the efficient and organized service of food and beverage items. The Concession Worker 2 is responsible for opening and closing their designated till, including cashing in and cashing out accurately. This position is entirely event driven and as a result we require evening, weekend and some holiday availability.

Primary Duties and Responsibilities:

- Set up, maintain and operate the assigned concession area and cashier station
- Follow proper cash handling procedures
- Take food and beverage orders from customers
- Process food and beverage orders through POS system, collect payment, and make change
- Maintain cleanliness of equipment, utensils, counters, refrigerators, and storage areas
- Prepare, serve, and store hot and cold food items according to established standards
- Stocking food items and required supplies throughout shift to maintain efficient service
- Other duties as assigned

Skills and Abilities:

- Team oriented
- Excellent customer service skills and a personable approach
- Ability to trouble shoot in a fast-paced environment
- Quick thinking and 'can-do' attitude
- Cash handling skills
- Fully proficient in spoken and written English with other language(s) considered an asset



SPORTS AND
ENTERTAINMENT

Qualifications:

- Completion of a Police Information Check required
- Valid First Aid Level 1, CPR, and AED Certification, or equivalent required (within one month of beginning employment)
- Food Safe Level 1 an asset
- Valid Serving It Right certificate required to work in some areas

HOW TO APPLY:

Interested individuals are asked to submit a resume and cover letter detailing your skills and experience via email: careers@tfse.ca.

This position will remain open until filled. We thank all applicants for their interest, however only those selected for an interview process will be contacted.