

## Job Posting

**Position Title:** Server  
**Department:** Food and Beverage Operations  
**Status:** Part-time, hourly  
**Reports to:** Manager, Nat's Restaurant  
**Location:** Nat's Restaurant at the ARENAS at Langley Events Centre  
**Hourly Rate:** \$18.75, plus tips

### Organization Overview:

Ten Feet Sports and Entertainment Ltd. (TFSE) proudly manages and operates all facilities at Langley Events Centre (LEC), The Redwoods Golf Course, and Triple O's at Aldergrove Community Centre. As our portfolio continues to expand, we are dedicated to recruiting, hiring, and developing individuals with the skills, experience, and passion to contribute to the continued success and growth of our organization.

### A Local Hangout:

The ARENAS at Langley Event Centre is opening what promises to be a favourite local hangout for quality, contemporary west coast food and a variety of crowd-pleasing drinks. Designed for kicking back and fuelling up, this new neighbourhood restaurant will offer a laid-back escape in the heart of the community where people of all ages can eat, drink and socialize between games, practices and events.

### The Space:

Looking out to the spectacular North Shore mountains on one side, and connecting to the continuous buzz of LEC sports, entertainment and events on the other, guests will enjoy stylish, comfortable booth, table, bar, all-season patio and large party dining options. With original art and plenty of TVs, this will also be the spot to catch the game after playing in yours.

### Position Overview:

Reporting to the Manager, Nat's Restaurant, the Server will interact positively with guests, process food and beverage orders through the point of sale and ensure our guests' experiences are consistent with our brand expectations.

### Primary Duties and Responsibilities:

- Interact with guests to enhance their experience
- Respond to guest requests and questions
- Have a complete knowledge of menu items
- Take food and beverage orders from customers and communicate them accurately via point of sale (POS)
- Present food and drink items to guests in a timely and professional manner
- Provide customers with bills and settle payments accurately
- Other duties as assigned

### Skills and Abilities:

- Team oriented
- Excellent customer service skills and a personable approach
- Ability to confidently respond to feedback in a calm, courteous, and helpful manner
- Strong verbal communication skills
- Intermediate proficiency with point-of-sale (POS) systems (e.g., Squirrel or equivalent)

- Physically able to carry out the functions of the position
- Ability to trouble shoot in a fast-paced environment
- Quick thinking and 'can-do' attitude
- Willingness and ability to work a flexible work schedule, including evenings, weekends and holidays, based upon fluctuating event volume
- Fully proficient in spoken and written English with other language(s) considered an asset

**Qualifications:**

- Minimum two years of progressive experience in restaurant operations
- Valid Serving it Right is required to be maintained during employment
- Willingness to complete a Police Information Check is required
- Valid Basic First Aid, CPR, and AED Certification, or equivalent will be required to be maintained during employment

**HOW TO APPLY:**

Interested individuals are asked to submit via email: [careers@tfse.ca](mailto:careers@tfse.ca):

- A) A cover letter;
- B) A resume detailing your skills, experience; and
- C) Any additional information outlining your specific interests and abilities that attracts you to this specific opportunity with TFSE and LEC.

This posting will remain open until filled. We thank all applicants for their interest, however only those selected for an interview process will be contacted.