

Job Posting

Position Title: Operations Worker
Department: Facility Operations
Status: Full-time, hourly
Reports to: Manager, Facilities and Maintenance
Location: Langley Events Centre
Starting Hourly Rate: \$29.50

Organization Overview:

Ten Feet Sports and Entertainment Ltd. (TFSE) proudly manages and operates all facilities at Langley Events Centre (LEC), The Redwoods Golf Course, and Triple O's at Aldergrove Community Centre. As our portfolio continues to expand, we are dedicated to recruiting, hiring, and developing individuals with the skills, experience, and passion to contribute to the continued success and growth of our organization.

LEC Overview:

Located within the Township of Langley's developing Arts, Sports, and Entertainment District, LEC features an arena bowl (5,276 seats for hockey), stadium (6,197 seats for soccer/rugby), banquet hall, triple gymnasium (2,000 seats), double gymnasium (1,000 seats), fieldhouse, meeting rooms, dedicated gymnastics facility, retail, sport medicine, and sport organization offices, all next to the adjoining Willoughby Community Park. This unique multi-purpose and simultaneous event facility proudly hosts International, National, Provincial, Regional, and local community championships and events. Inspired by World Class facilities throughout North America, the LEC strives to provide a first-class experience for amateur and professional participants and spectators alike.

Position Overview:

Reporting to the Manager, Facilities and Maintenance, the Operations Worker will provide excellent customer service to all LEC clients, visitors, and partners. The Operations Worker will ensure the facility is being used in a safe manner, complete routine maintenance, and operate refrigeration and ice making equipment.

Primary Duties and Responsibilities:

- Operate ice making equipment in a safe manner
- Deal tactfully and courteously with the public when responding to inquiries
- Keep accurate records, including but not limited to: daily log of activities, equipment usage reports, and material usage reports
- Perform janitorial duties and routine building maintenance
- Establish and maintain communication with community groups, program partners, and other user groups to assess their needs
- Collaborate within the department to review and evaluate the effectiveness of maintenance routines
- Respond to building issues in order to maintain a safe environment for staff and users
- Perform regular checks to ensure that the facility is compliant with Technical Safety BC
- Other duties as assigned

Skills and Abilities:

- Ability to work in a fast-paced environment and prioritize a number of tasks
- Knowledge of all aspects of ice making and building maintenance equipment
- Strong understanding of the requirements that are essential to hosting successful local, provincial, national and international events
- Excellent customer service skills
- Strong understanding of proper use of materials and equipment related to custodial duties
- Knowledge in operating and maintaining DDC systems for HVAC and Refrigeration
- Strong consensus building and conflict resolution skills
- Ability to work independently with minimal supervision
- Intermediate skill level with Microsoft 365
- Physically able to carry out the duties of the position
- Fully proficient in spoken and written English with a second language considered an asset

Qualifications:

- A minimum of a valid Ice Facility Operator certificate, or equivalent is required and must be maintained during employment
- Minimum one year of related experience required
- Completion of Grade 12 or equivalent required
- Willingness to complete a Police Information Check is required
- Valid Intermediate First Aid, CPR, and AED Certification, or equivalent will be required to be maintained during employment

HOW TO APPLY:

Interested individuals are asked to submit via email: careers@tfse.ca

- A) A cover letter;
- B) A resume detailing your skills, experience; and
- C) Any additional information outlining your specific interests and abilities that attracts you to this specific opportunity with TFSE and LEC.

This posting will remain open until filled. We thank all applicants for their interest, however only those selected for an interview process will be contacted.