

Job Posting

Position Title: Server
Department: Food and Beverage
Status: Part-time, hourly
Reports to: Senior Manager, Food and Beverage Operations
Location: Langley Events Centre

Organization Overview:

Ten Feet Sports and Entertainment Ltd. (TFSE) manages and operates Langley Events Centre (LEC), a prominent home of participation and spectator opportunities in sports, entertainment, and events in B.C. We are dedicated to recruiting, hiring, and developing individuals with the skills, experience, and passion to contribute to the continued success and growth of our organization in one of the most unique and exciting employment environments available.

LEC Overview:

Located within the Township of Langley's developing Arts, Sports, and Entertainment District, LEC features an arena bowl (5,276 seats for hockey), banquet hall, triple gymnasium (2,000 seats), double gymnasium (1,000 seats), fieldhouse, meeting rooms, dedicated gymnastics facility, retail, sport medicine, and sport organization offices, all next to the adjoining Willoughby Community Park. This unique multi-purpose and simultaneous event facility proudly hosts International, National, Provincial, Regional, and local community championships and events. Inspired by World Class facilities throughout North America, the LEC strives to provide a first-class experience for amateur and professional participants and spectators alike.

Position Overview:

Reporting to the Senior Manager, Food and Beverage Operations, the Server will take food and beverage orders and bring the orders to designated areas, while providing excellent customer service. This position is entirely event driven and as a result we require evening, weekend and some holiday availability.

Duties and Responsibilities:

- Interact with guests to enhance their event experience
- Respond to guest requests and questions
- Have complete knowledge of menu items
- Take food and beverage orders from guests and communicate them accurately to the applicable food or beverage location
- Process orders through POS system
- Provide guests with check and settle payment
- Follow proper cash handling procedures
- Other duties as assigned

Skills and Abilities:

- Team oriented
- Excellent customer service skills and a personable approach
- Strong verbal communication skills
- Physically able to carry out the functions of the position
- Ability to trouble shoot in a fast-paced environment
- Quick thinking and 'can-do' attitude
- Fully proficient in spoken and written English with other language(s) considered an asset



SPORTS AND
ENTERTAINMENT

Qualifications:

- Willingness to complete a Police Information Check required
- Valid First Aid Level 1, CPR, and AED Certification, or equivalent will be required to be maintained during employment
- Valid Serving It Right certificate required
- Minimum age of 16 years old required

HOW TO APPLY:

Interested individuals are asked to submit a resume and cover letter detailing your skills and experience via email: careers@tfse.ca.

This position will remain open until filled. We thank all applicants for their interest, however only those selected for an interview process will be contacted.